KEY FEATURES of your Plan

Please read this information carefully
ASDA Life Insurance plans are provided by Scottish Widows plc. These Key Features give you the main points about the Scottish Widows Level Term Assurance plan. They include a quotation showing how much cover you may have and the cost. Please read the Key Features and quotation carefully and keep them with your other Level Term Assurance Plan documents.

Its aims

The plan aims to help meet your life insurance cover needs by doing the following:
• Paying a cash sum if you die, or you’re diagnosed with a terminal illness, before the plan ends.

Your commitment

You must do the following:
• Make regular monthly payments by direct debit until the end of your plan.

Risk factors

The plan carries the following risks:
• We might not pay out in some circumstances. Details are listed under ‘What will stop the plan paying out?’.
• We won’t pay out if your answers on the application form are not true or complete.
• If you don’t make your payments on time your cover will stop, your plan will end and you’ll get nothing back.
• If your plan is assigned to a lender as part of a mortgage agreement you may not automatically get the cash sum paid to you if you’re diagnosed as terminally ill. If this applies to you, please check the conditions of your assignment agreement.
• You must tell us if there is any change to your personal health, family history, occupation, participation in any hazardous leisure activities, travel or residence, between completing and signing the application form and when your plan starts. If you do not do this, your plan may not pay out.
• If you do not review your cover regularly and your circumstances change, the level of cover you have chosen may not be sufficient to meet your needs.
• There’s no cash-in value at any time.
Questions and answers

WHAT IS A SCOTTISH WIDOWS LEVEL TERM ASSURANCE PLAN?

- It’s an insurance plan that can pay out a cash sum.
- You choose whether the plan covers your life only, or the lives of you and another person.
- If the cash sum has not been paid out by the end of the plan, the plan will end and you’ll get nothing back.
- The plan will end if we pay out a cash sum.
- The following table shows the youngest and oldest ages when you can start a plan and the shortest plan time available.

<table>
<thead>
<tr>
<th>Life Assurance Cover</th>
</tr>
</thead>
<tbody>
<tr>
<td>Youngest age when you start plan</td>
</tr>
<tr>
<td>Oldest age when you start plan</td>
</tr>
<tr>
<td>Oldest age when plan will end</td>
</tr>
<tr>
<td>Shortest time for which you can set up your plan</td>
</tr>
</tbody>
</table>

If the plan is taken out on the lives of two people, then please use the older person’s age to work out the oldest age when the plan can start.

HOW FLEXIBLE IS IT?

- You may be able to increase the amount of life insurance regardless of your state of health at the time, if you:
  - increase your mortgage or take out a new mortgage (if your plan is already linked to a mortgage);
  - get married;
  - have a child;
  - legally adopt a child.
- Full details and any restrictions are given in provision 7 of the Scottish Widows Level Term Assurance Plan Policy Provisions. You can ask for a copy of these.

WHEN DOES THE PLAN PAY OUT?

- You can choose to cover your life only. This means we’ll pay out the cash sum if:
  - you die, or;
  - you’re diagnosed as having a terminal illness.
- You can choose to cover two people on a ‘first death’ basis. This means that we’ll pay out the cash sum on the first person:
  - to die, or;
  - who’s diagnosed as having a terminal illness.

Please also read the notes on ‘Terminal illness benefit’.

WHEN DO WE PAY OUT TERMINAL ILLNESS BENEFIT?

- If you’ve been diagnosed with an illness which is expected to cause death within 12 months and before the end of the plan.
- If you tell us about the diagnosis at least 18 months before the end of the plan.
- If you’re resident in the UK, or one of a number of other countries.

Terminal illness benefit is automatically included with life insurance cover.
If you’d like more details please ask us.

WHAT WILL STOP THE PLAN PAYING OUT?

- We won’t pay a terminal illness claim if:
  - you’re expected to live for more than 12 months;
  - you don’t tell us about the illness at least 18 months before the end of the plan;
  - you’re not resident in the UK, or one of a number of other countries.
- In general, we won’t pay a claim if we don’t receive the proof that we need about the events resulting in the claim. We might not pay a claim if we don’t have authorisation to obtain medical information about you.
Full details of what is covered, and any limits to the cover, are given in provision 3 of the Scottish Widows Level Term Assurance Plan Policy Provisions. You can ask us for a copy of these. We may include special terms on your plan. We’ll tell you of any in writing.

WHAT DO I HAVE TO PAY?
- The standard cost of this plan is shown in the enclosed quotation.
- The actual cost depends on, for example:
  - the amount and type of cover you choose;
  - your age and sex;
  - the term of the plan;
  - whether or not you smoke;
  - your health.
- If the actual cost is different to the quotation, we’ll let you know in writing.
- Your payments are made monthly by direct debit.

WHAT ARE THE CHARGES?
- Our charges cover the cost of commission, expenses, profit, and any other adjustments. They’re included in the payments detailed in the quotation.

WHAT IF I STOP PAYING?
- If you don’t make your payments your cover will stop, your plan will end and you’ll get nothing back.

WHAT ABOUT TAX?
- Any cash sum paid out under your plan will be free of income tax and capital gains tax.
- If the cash sum forms part of your estate, inheritance tax may be payable on it.
- You may want to consider putting your plan in trust. Please ask a financial adviser or solicitor about this.
- Tax rules can change.

CAN I CHANGE MY MIND?
- You can change your mind about starting the plan within 30 days of receiving your cancellation notice. If you decide you don’t want the plan, we’ll give you your money back.

How to contact us
If you’ve any questions at any time, or changes you want to make to your plan, please contact us. You can phone us, send us a fax, or write to us.

Call us on - 0131 655 6000 during the following times:
  Monday to Friday 8am – 8pm
  Saturday 9am – 12.30pm
We may record and monitor call to help us to improve our service.

Fax number - 0131 662 4053
Website - www.scottishwidows.co.uk
Address - Scottish Widows plc
15 Dalkeith Road
Edinburgh
EH16 5BU
Other information

HOW TO COMPLAIN
If you ever need to complain, first contact us using the details shown earlier. If you’re not satisfied with our response, you can complain to:

The Financial Ombudsman Service
South Quay Plaza
183 Marsh Wall
London
E14 9SR
Tel: 0845 0801 800
Email: enquiries@financial-ombudsman.org.uk
Website: www.financial-ombudsman.org.uk

Complaining to the Ombudsman won’t affect your legal rights.

HOW TO CLAIM
• You can notify us of a claim in writing or by contacting us on 0845 6014839. At this stage we will write to you to explain what you should send us.
• It is very important that you keep your policy schedule and Policy Provisions in a safe place once you receive them, as these contain important information about what is covered under your plan. In the event that you or your dependants need to make a claim on your plan, we will detail the benefits which you selected when you set up your plan.

TERMS AND CONDITIONS
• These Key Features give a summary of the Scottish Widows Level Term Assurance Plan. They don’t include all the definitions, exclusions, and terms and conditions. Further details of the benefits, charges and conditions of the plan are given in the Policy Provisions which are available on request from Scottish Widows.
• We have the right to change some of the terms and conditions at any time. We’ll write and explain if this affects your plan.

LAW
• For legal purposes the law of England & Wales, Scotland or Northern Ireland will apply according to where you reside when you take out your plan.
• This information represents Scottish Widows’ interpretation of the law and Revenue practice as at date of publication. The contract terms, and the amount of taxation of benefits described, assume that there’s no change in tax or other laws affecting Scottish Widows or its investments.

MONEY LAUNDERING REGULATIONS
• Under these regulations, there is a requirement to prove the identity of people who wish to take out a life, pension or investment product. You may therefore be asked to supply documents as evidence of your identity and your address.

COMPENSATION
• We are covered by the Financial Services Compensation Scheme. You may be entitled to compensation from the scheme if we cannot meet our obligations (for example, if Scottish Widows were to become insolvent or unable to meet the claims against it). This depends on the type of business and the circumstances of the claim, for example most types of investment are covered for 100% of the first £30,000 and 90% of the next £20,000 so the maximum compensation is £48,000, whilst most insurance contracts are covered for 100% of the first £2,000 and 90% of the remainder of the claim. Further information about compensation arrangements is available from the Financial Services Compensation Scheme, who can be contacted on 020 7892 7300 or via their website at www.fscs.org.uk

THIS KEY FEATURES BOOKLET:
• This booklet explains the Scottish Widows Level Term Assurance Plan, based on our understanding of the law and Revenue practice as they stand at present.
Asda Life Insurance plans are provided by Scottish Widows plc.

Scottish Widows plc. Registered in Scotland No. 199549.

Registered Office in the United Kingdom at 69 Morrison Street, Edinburgh EH3 8YF. Telephone: 0131 655 6000.

Scottish Widows plc is a member of the Scottish Widows and Lloyds TSB Marketing Group, members of which carry on the business and services associated with life assurance, pensions and investments.

Scottish Widows plc is authorised and regulated by the Financial Services Authority.

Scottish Widows has been accredited by the independent Pensions Protection Investments Accreditation Board as having met demanding standards of clarity, quality and customer service.